

**From:** DPA EIS Helpdesk  
**Sent:** Thursday, January 31, 2002 1:12 PM  
**To:** ALL DPA Statewide Staff; ALL DPA State Associates  
**Cc:** Sturrock, Kathy  
**Subject:** New FSO - 043 for Fairbanks APA Office

***BROADCAST TO ALL DPA STAFF  
from SYSTEMS OPERATIONS  
and FIELD SERVICES***

Effective January 30, 2002, a new Full Service Office (FSO), 'NRO APA - 043', has been added to EIS. The FSO 043 is for the Fairbanks APA office only.

- We have changed the FSO number on all existing cases for the Fairbanks APA workers from 041 to 043.
- ***Following this date***, any case(s) that needs to be CARC'd to the NRO APA - 043 office will have to be done via the Case Record Control (CARC) screen using 043 in the *Full Service Office* field.

If you have any system related questions contact the Help Desk at DPA EIS Helpdesk or at [eishelp@health.state.ak.us](mailto:eishelp@health.state.ak.us). If you have any other questions contact Steve Neel in Field Services at [Steve\\_Neel@health.state.ak.us](mailto:Steve_Neel@health.state.ak.us).

*Thanks,  
Rachel Muniz  
Systems Operations  
PAA I  
(907) 269-7833*